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IT & Technical Services

Board Report

The New color photocopier arrived and seems to be working well. We are still missing the two extra paper trays and the Jamex coin operator is not hooked up.

For the last few months I have averaged about two hours of tutoring per month. Setting up Libby on Kindle devices has been a recurring theme. Amazon has not included the Libby app in its native app store. The other topic has been a gentleman trying to sell collected merchandise online through Facebook marketplace and e-bay.

I am currently looking at Northstar Digital Literacy Service as a vehicle for offering very basic digital literacy training. There seems to be a gap in patron knowledge where they are able to do some things on a smart phone but are inexperienced with basic computer skills. Northstar will hopefully help fill that gap. It offers instructional materials curriculum planning and assessment tools. Basic non-certificate generating assessments are available on their [website](#)

Baker and Taylor, the chief book ordering platform for the library, was down for a number of weeks due to a ransomware attack. It was restored towards the end of August.